

November 6, 2005

To: NorthStar Moving Corporation
Attn: Ram Katalan

I am writing this letter to tell you what an excellent job your company did in moving my son's belongings from California to Illinois. The move took place on Sept. 26th from 1733 N. Cherokee Ave in Hollywood and arrived safely to 304 S. Maple St. in Mt. Prospect, IL several days later.

EVREYTHING and I mean everything was executed as promised.

First of all, Miral was excellent in mapping out the entire experience from the confirming the day before the move to the last item delivered by Moishe's. It is so refreshing to know that there are still companies in America that are hard working and have integrity and deliver service as promised. I admit, I was not familiar with your company and was a little skeptical about using your services but I am so glad I went with my gut feeling after I had spoken to Miral. She was so professional, yet friendly and so very informative and helpful. There was not a question asked that she could not answer.

On the other hand, ALL the movers including the supervisors were all so courteous, helpful and hard working as well. They really went above and beyond what they needed to do. There was not one thing that arrived damaged and we are so very grateful for the entire experience. Please do not hesitate to use me as a recommendation, should you ever need one. Keep up the great job, and please give everyone involved a huge pat on the back. They are all very deserving of it.

Sincerely,
Nancy Feys

A handwritten signature in cursive script that reads "Nancy Feys". The signature is written in black ink and is positioned below the typed name.